

Plantronics Home Agent Solutions

Your home-based agents serve the same customers and use the same systems as your in-house teams, but with additional technical challenges. Their equipment must meet or exceed your exacting internal standards.

Wireless Solutions



Savi® 700 Series



NEW CS500™ Series

Connects to	Desk phone + PC + mobile phone	Desk phone
Recommended for	Home Agents with mixed PC and traditional desk phone communications	Home Agents with traditional desk phone communications
Wearing style/usage	Lightweight convertible: Over-the-ear, Over-the-head, Behind-the-head options; Over-the-ear; Over-the-head (monaural or binaural)	Lightweight convertible: Over-the-ear, Over-the-head, Behind-the-head options; Over-the-ear; Over-the-head (monaural or binaural)
Roaming range	Up to 350 feet ²	Up to 350 feet ²
Wireless frequency	DECT™ 6.0, Bluetooth® v2.1	DECT 6.0
Audio performance	Narrowband or wideband (configurable)	Narrowband or wideband
Hearing protection	SoundGuard® DIGITAL™; SoundGuard® (W730)	SoundGuard (CS540, CS530); SoundGuard DIGITAL (CS510, CS520)
Microphone noise reduction	Noise-canceling	Noise-canceling
Call control	Call answer/end/flash, mute, volume +/-	Call answer/end, mute, volume +/-
Talk time³	Up to 9 hours (W710, W720); Up to 6 hours (W730) Up to 7 hours (W740) ⁴ ; Unlimited (W745) ⁴	Up to 7 hours (CS540); Up to 6 hours (CS530); Up to 9 hours (CS510, CS520)
Limited warranty	1 year	1 year
Model number	W710 (monaural: over-the-head) ⁵ W720 (binaural: over-the-head); W730 (over-the-ear); W730-M ⁶ (over-the-ear) W740 (convertible); W740-M ⁶ (convertible) W745 (convertible + deluxe charging cradle kit) ⁵	CS510, CS510/HL10 ⁷ (over-the-head, monaural) CS520, CS520/HL10 ⁷ (over-the-head, binaural) CS530, CS530/HL10 ⁷ (over-the-ear) NEW CS540, CS540/HL10 ⁷ (convertible)
MSRP (USD)	\$399.95 (W710, W730, W740) \$421.95 (W720) \$449.95 (W745)	CS540, CS540/HL10 (\$319.95, \$399.95) CS530, CS530/HL10 (\$329.95, \$409.95) CS520, CS520/HL10 (\$349.95, \$429.95) CS510, CS510/HL10 (\$329.95, \$409.95)

1 CS540 (behind-the-head), neck band sold separately.
 2 Features adaptive power, see technology legend.
 3 Performance dependent on battery and may vary by device.
 4 Unlimited talk time with deluxe charging cradle kit, comes standard with Savi 745. Available as an accessory with Savi 740.
 5 Image not shown.
 6 Optimized for Microsoft® Lync™ Microsoft OCS 2007.
 7 Includes HL10 Handset Lifter for remote desk phone call control.

Accessories for Remote Desk Phone Call Control
Electronic Hook Switch (EHS) Cables
 Ideal for phones with electronic hookswitch (EHS) capabilities.
 MSRP \$79.95
 Multiple model numbers. Please contact us to find the right one for you.



HL10™ Lifter
 Ideal for phones without electronic hookswitch (EHS) capabilities.
 MSRP \$79.95



888.792.7463
WWW.TARGETD.COM

Plantronics Home Agent Solutions

Corded Solutions



SupraPlus® Wideband



DuoSet®

Audio Processors¹



Vista® M22™



IP40™



DA45™



T10H™

Connects to	Desk phone via audio processor or Direct Connect cable	Desk phone via audio processor or Direct Connect cable	Desk phone, headset	RJ45 Ethernet to Quick Disconnect	PC USB port, headset	Standard RJ11 phone jack; to headset via Quick Disconnect cable
Recommended for	Home Agents requiring premium comfort and audio quality	Home Agents requiring lightweight comfort and flexible wearing options	Home Agents requiring precise levels of listening comfort and superior sound performance	Home Agents avoiding use of PC or desk phone for IP telephony	Home Agents using PC for VoIP telephony	Home Agents looking for a stationary landline with easy dialing capabilities
Wearing style/usage	Monaural ² , binaural	Convertible; over-the-ear, over-the-head, behind-the-head ³	N/A	N/A	N/A	N/A
Audio performance	Wideband	Standard band	Wideband, Clearline, advanced echo management, automatic gain control	Wideband, advanced echo management, automatic gain control	Wideband	Standard band
Hearing protection	SoundGuard®	SoundGuard	Clearline® audio, loud noise protection	Loud noise protection	N/A	N/A
Microphone noise reduction	Noise-canceling (HW251N/ HW261N)	Noise-canceling	N/A	N/A	N/A	N/A
Call control	N/A	N/A	Volume +/-, mute	Call answer/end, volume +/-, mute	Call answer/end, volume +/-, mute	Call answer/end, volume +/-, mute, flash, redial
Limited warranty	2 years	2 years	2 years	2 years	2 years	2 years
Model number	HW251N (monaural) ² HW261N (binaural) HW251 (monaural, voicetube) ² HW261 (binaural, voicetube) ²	H141N (binaural) H141 (voice tube) ³	M22	IP40	DA45	T10H
MSRP (USD)	\$102.00 (HW251N) \$122.00 (HW261N) \$82.00 (HW251) \$108.00 (HW261)	\$102.00 (H141N) \$86.00 (H141)	\$120.00	\$189.00	\$99.00	\$130.00

1 If Audio Processor function is not desired and phone is headset ready, your phone requires a Direct Connect Cable. There are multiple model numbers, please contact us to find the right one for you.
 2 Image not shown.
 3 DuoSet behind-the-head wearing style requires the optional neckband.

NEW MDA200™

The MDA200 headset communication hub allows a corded H-Series headset to connect to and switch between calls from both PC and desk phone when used with a DA Series USB adapter. MSRP: \$129.95



Technology Legend

Adaptive Power Automatically downshifts to low power when the wireless headset is close to the base to save battery life and maximize density.
SoundGuard DIGITAL All the benefits of SoundGuard, plus anti-startle protection which detects sudden increase in sound and eliminates the increase, and Time Weighted Average (TWA) measurement which prevents average daily sound exposure from exceeding 85 dBA.

SoundGuard Acoustic limiting for protection against sounds above 118 dBA.
Narrowband Frequency range of 300 Hz to 3.4 KHz found within PSTN and mobile voice networks.
Clearline™ Audio Provides advanced echo management, automatic gain control and acoustic limiting. Is compatible with both traditional phones and headsets as well as with wideband VoIP phones and headsets

Quick Disconnect Lets agents conveniently unplug their headset so they can walk away from their phone without removing their headset.
AudioIQ dynamic EQ Automatically adjusts graphic EQ and voice levels so that every word can be clearly heard on both sides of the call.
Wideband Frequency range to 6,800 Hz. Meets TIA-920 standard for genuine wideband response found within IP telephone voice sound.