



## ONE SYSTEM. COUNTLESS POSSIBILITIES.

MBX IP is a reliable, feature-rich converged solution that delivers digital and VoIP capability in a single, cost-savings package.

# SIMPLICITY REDEFINED



Vertical MBX IP is more than just a phone system. It's a feature rich, converged unified communications solution that delivers digital and VoIP capability for up to 324 physical and 324 virtual users and 250 multiple sites in a single, cost-effective package. With the MBX IP's unique "all-on-one-box" architecture, you have automatic access to hundreds of business-class phone features and integrated applications, giving you countless ways to improve operations, intra-company communications and, ultimately, your bottom line.

With MBX IP you get support for traditional endpoints, IP endpoints and SIP trunking in a single system, which means you can deploy VoIP immediately, or migrate at your own pace. MBX IP can take advantage of T1/PRI, or SIP trunks to provide cost savings and functionality traditional analog trunks don't offer, so you can leverage your investment by delivering voice and data over a single IP circuit, or deploy remote options without the expense of moving to an all-VoIP system.

MBX IP integrates easily with existing networks and supports a variety of phones, including digital, analog, IP and softphones.\* Its pre-configured database templates make installation quick and easy. System administration is simple too – either locally or remotely – through the MBX's built-in web-based administration program or via a digital telephone.

*\*XTS IP, Comdial, STS, Infinite and Triad digital phones do not have soft key support when connected to MBX IP.*

Flexible,  
reliable, smart  
communications

*Switching to a robust VoIP system sound like a challenge? With MBX IP, you can tie together traditional endpoints, IP endpoints and SIP trunking all in one system to save money now while providing an easy migration path to deploy VoIP at your own pace as you grow.*

*The MBX IP easily scales from 24 up to 414 ports to keep pace with your company's growth, and fits on a standard 19" rack for easy mounting.*



## Professional, responsive communications

MBX IP provides the same benefits and competitive advantages as far more expensive and complex enterprise-class phone systems, including the ability to respond quickly to customers, vendors and partners using advanced features and applications such as:

- Integrated voice mail/auto attendant for professional greetings. Multiple voice mail units can be installed to increase port/hour capacity.
- Automatic Call Distribution, including call center functionality, agent wrap up and supervisor functions.
- Ability to network small branch offices using the Vertical SBX IP system to facilitate a seamless communications network.
- SMDR call records to track call costs and prevent phone abuse. The records can be e-mailed on a scheduled basis and imported into Excel.
- Multi-party conferencing for up to nine conference rooms.
- Multiple tenant groups allow you to partition groups by department.
- VoIP (SIP) trunking reduces expenses and provides flexibility.
- Robust call routing capability enables live answer, auto attendant, or backup auto attendant coverage patterns, as well as DID, ANI, or CallerID routing.
- Unified Messaging, with ability to receive voice mail as a .wav file attachment via e-mail.
- SIP phone support.
- Web-based Active X phone client.

- Mobile extension allows incoming calls (on T1/PRI or SIP trunks) to ring your cell phone when you are out of the office.
- One-touch call recording for more accurate customer orders, compliance and training.
- Call Screening allows you to listen to callers that have been routed into your voice mail so you can decide if you need to speak with them or not.
- Roaming mobility with DECT cordless wireless telephone offerings.
- Detailed reporting integrates with accounting and other management applications.
- One-touch feature button access for easy and intuitive feature operation. MBX IP provides softkeys with intuitive navigation via the LCD of a telephone.
- With the optional EZPhone application, CTI integration with Microsoft® Outlook, ACT and Goldmine is available.
- Optional EZAttendant software application provides attendant/operator stations, rapid call handling and instant visual status to efficiently process calls.
- Dedicated Hotel/Motel telephony feature set includes:
  - Wake Up Calls
  - Check In/Out
  - Maid Status
  - Room Charge/Status
  - Message Wait Set/Cancel
  - Bath Alarm
  - Room Swap
  - VIP Guest
  - Generic Property Management System Interface

Charged Line	Charge Rate	Time	Rate Cost	Time
ROOM CHARGE	1.00		\$1.0000	1.00
CALL CHARGE	0.00		\$1.0000	0.00
BAR CHARGE	0.00		0.0000	0.00
PREP FEE	0.00		0.0000	0.00
TOTAL				1.00

*Hospitality features included for office operations, guest rooms, front desk and service areas.*

**MBX IP delivers IP applications on the following Vertical IP endpoints and softphone solutions\***



**4000 Series Digital Phones**



**Edge 8000 24-Button Phone**



**Edge 700 24-Button Phone**



**2800 Series Single-line Phones**



**DECT Cordless Phone**

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## About Vertical Communications

At Vertical, we don't just provide a platform; we deliver a solution. We're changing expectations, with a unique 'on-the-box' approach to business communications featuring an extensive array of advanced communications technologies embedded directly in our core platforms to help customers improve operational performance and reduce costs. Vertical provides customers with the ability to seamlessly leverage advanced applications and system functionalities as their business needs dictate, so they don't have to settle for less than they would with competitive proprietary systems. Our simple licensing model gives customers more features and applications at costs far lower than competitive offerings, with no hidden "add-on" charges for additional hardware and software.

Contact us today and find out how Vertical can help drive your growth for years to come with the most powerful business communications applications and technology available today.



Scan the code for more information on solutions from Vertical Communications, call 1-877-VERTICAL, or visit [www.vertical.com](http://www.vertical.com).

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