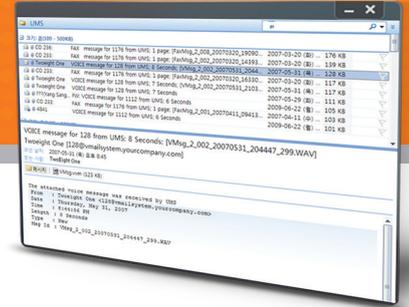


Unified communications solution for SMB

iPECS UMS

IP BASED UNIFIED MESSAGING SOLUTION

UNIFIED MESSAGING HELPS BUSINESS GET MORE DYNAMIC AND EFFICIENT. FROM THEIR EMAIL, USERS ACCESS ALL TYPES OF MESSAGING (VOICE, FAX & EMAIL). USER CAN BETTER MANAGE THEIR TIME AND PRIORITIZE THEIR MESSAGE HANDLING.



Unified Messaging and more

iPECS UMS is a powerful Unified Messaging solution with highly sophisticated Auto Attendant and almost unlimited voice mail capability. Not only handling voice messages, iPECS UMS can deliver incoming fax messages to desired destination. Desktop call control and Text to Speech features simply make business more dynamic and efficient.

Voice, fax and email

iPECS UMS allows all messages - voice, email and fax, to be received in one convenient location, a user's email inbox. iPECS UMS uses IMAP4 and POP3, open standards that extend integration with several email applications such as Microsoft Outlook and Outlook Express. Even with DCC, a GUI base desktop message handling client application, users easily manage their voice messages in user friendly PC environment.

Powerful auto attendant

iPECS UMS allows automated call reception and transfer of any or all or selected lines and times. With an unlimited number of auto-attendant menus, iPECS UMS will meet the requirements of both simple and complex call routing applications. Fax on demand saves valuable time by automatically serving commonly asked fax forms such as company map or application forms.

Desktop Call Control

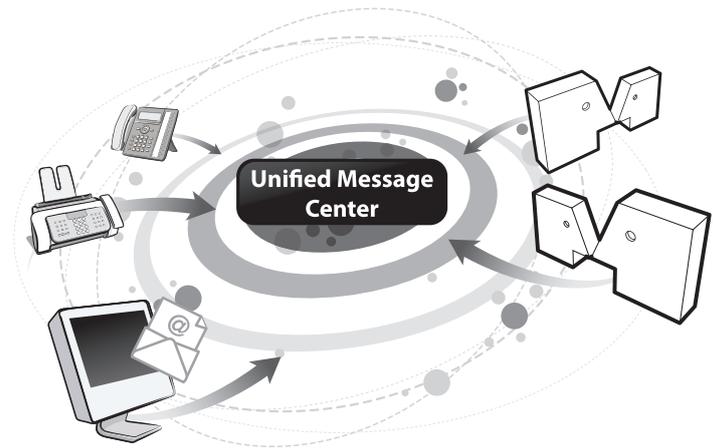
Desktop Call Control is a powerful tool that enables users to interact with an incoming iPECS UMS call from their desktop PC prior to answering the call. Users can set DCC so the callers must first identify themselves by stating their name or entering their telephone number, whichever the user prefers. Users then have a variety of options to choose in handling the call.

TTS, VPIM

Perfect for the traveling business person or mobile workforce, iPECS UMS can be called upon to read emails over the telephone. Using a synthesized voice, the iPECS UMS first reads where, when and who sent the email, then reads the body of the email. VPIM networking provides a convenient method for exchanging messages between multiple iPECS UMS systems utilizing the LAN/WAN/Internet as the transport medium.

Easy to manage solution

iPECS UMS is fully manageable via the intuitive web admin. From basic set up such as user registration, and PBX interface to system and personal greeting .wav file upload, iPECS UMS Web admin simplifies admin and maintenance tasks required by the IT Manager.



Unified messages

- Unified messages of voice, email, and fax
- Easy to manage and access: via phone or email client
- Manageable in one email client: POP3/IMAP4 support
- Accessible from any remote phone: authorized by mailbox number and password

Auto attendant & voice mail

- Flexible scenario management: maximum 25 vocal menu levels out of unlimited options, multi-language company greeting.
- Easy to edit scenario via web admin: Add/Edit/Delete scenario and prompt
- Time-zone based system greeting: Unlimited number of time zone
- Fax-On-Demand service: Pre-stored faxes accessible by caller's selection
- Easy to handle personal greeting: Recordable via phone, Upload via web
- Company directory lookup, Unlimited user voice mailbox

Desktop call control

- Simple incoming call handling, Incoming call popup with Caller ID, Caller Name
- CID-based call screening: routed to phone or mailbox and so on
- 15 user programmable buttons, Priority call handling
- Incoming call ring sound management: Changeable ring sound

Text to speech

- Email reading via phone
- Microsoft SAPI based TTS

Web admin

- Full feature access via remote web admin, Settings, options, account, menu, and so on.
- Information log: User activity report, Account, menu, system reporting, Message storage report

Major Specifications	
PBX connection	Maximum 16 channels via iPECS protocol for voice processing 10/100 T LAN for system control
Fax	Maximum 4 channels
	Class 2.0 Group III fax compatible fax modem required U.S. Robotics Model 5610B (Internal)/5686D (External)/5633A (USB)
Text to Speech	Microsoft SAPI (Speech Application Programming Interface). English only (Mary, Mike & Sam)
DCC	Maximum 255 clients
Client SW Package	DCC Client
Server SW Package	Log Viewer, Set Key, Status View, System Manager, System Tools, View Table, Web Admin
License Management	Hardware key (parallel dongle) & Software key (feature activation key code)

Server Requirements	
Processor	Pentium IV 2.8GHz
Memory	Minimum 512 MB
NIC	High Speed Network Interface Card (NIC) (10/100Mbps)
Operating System	Windows XP Professional with Internet Information Services (IIS), 2003 Server
License	Appropriate software key code with parallel dongle
Others	Server name must not contain non-standard characters

DCC Client Requirements	
Processor	Pentium IV 1.5GHz
Memory	Minimum 256 MB
HDD	Minimum 1GB free disk space
Operating System	Windows 2000, Windows XP
Web Browser	Internet Explorer 5.5 or later
Email Client	POP3/IMAP4 compatible