



## PRODUCT REFERENCE GUIDE

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# Polycom® Business Media Phones

Polycom's family of VVX series business media phones offer high quality audio and video communications experience for busy professionals.

### Entry level

The Polycom® VVX® 300 business media phone is a powerful entry-level phone for today's cubicle workers handling a low to moderate volume of calls delivering crystal clear communications.



#### Application targets:

Common areas, dorm rooms, wall-mounted deployments, cubicle, office desk

- 6 lines or speed dials
- Backlit 208 x 104 graphical LCD
- Polycom® HD Voice™ up to 7KHz on all audio paths (speaker, handset, headset)
- 2 x Ethernet 10/100
- Asian character support
- Hard Keys: 12-key dialpad, home, speaker, mute, headset, volume, messages, hold, transfer
- 4-way nav cluster with center "select" key
- Supports paper label or color LCD expansion modules (32 buttons/keys) x 3 modules

### Entry level

The Polycom® VVX® 310 business media phone is a powerful two-port gigabit ethernet 10/100/1000 entry-level phone for today's cubicle workers handling a low to moderate volume of calls delivering crystal clear communications.



#### Application targets:

Common areas, dorm rooms, wall-mounted deployments, cubicle, office desk

- 6 lines or speed dials
- Backlit 208 x 104 graphical LCD
- HD Voice up to 7KHz on all audio paths (speaker, handset, headset)
- 2 x Ethernet 10/100/1000
- Asian character support
- Hard Keys: 12-key dialpad, home, speaker, mute, headset, volume, messages, hold, transfer
- 4-way nav cluster with center "select" key
- Supports paper label or color LCD expansion modules (32 buttons/keys) x 3 modules

## Mid-range

The Polycom® VVX® 400 a color mid-range business media phone is designed for today's office workers and attendant consoles delivering crystal clear communications.



### Application targets:

SOHO, call center, cubicle, office desk

- 12 lines or speed dials
- HD Voice up to 7KHz on all audio paths (speaker, handset, headset)
- 2 x Ethernet 10/100
- Asian character support
- Hard Keys: 12-key dialpad, home, speaker, mute, headset, volume, messages, hold, transfer
- 4-way nav cluster with center "select" key
- Supports paper label or color LCD expansion modules (32 buttons/keys) x 3 modules

## Mid-range

The Polycom® VVX® 410 a color two-port gigabit ethernet 10/100/1000 mid-range business media phone for today's office workers and attendant consoles delivering crystal clear communications.



### Application targets:

SOHO, call center, cubicle, office desk

- 12 lines or speed dials
- HD Voice up to 7KHz on all audio paths (speaker, handset, headset)
- 2 x Ethernet 10/100/1000
- Asian character support
- Hard Keys: 12-key dialpad, home, speaker, mute, headset, volume, messages, hold, transfer
- 4-way nav cluster with center "select" key
- Supports paper label or color LCD expansion modules (32 buttons/keys) x 3 modules

## Performance

The Polycom® VVX® 500 is a performance business media phone that delivers best-in-class desktop productivity and unified communications for busy professionals.



### Application targets:

Knowledge worker, busy professional's office, call center

- 12 lines appearances or speed dials
- Immersive capacitive touch UI
- Video playback and video conferencing via USB camera accessory
- Streaming media video playback
- Full Browser
- HD Voice up to 14KHz on all audio paths (speaker, handset, headset)
- 2 x Ethernet 10/100/1000
- 2 x USB ports
- Business applications integration
- Supports expansion modules

### Executive

The Polycom® VVX® 600 UC Executive business media phone delivers rich voice and applications experience for busy corporate executives and managers.



#### Application targets:

Executive, knowledge worker, busy professional's office

- 16 lines appearances or speed dials
- Immersive, capacitive touch UI
- Video playback and video conferencing via external USB camera
- 2 x Ethernet 10/100/1000
- 2 x USB 2.0 host
- Business applications integration
- Microsoft Lync interoperability
- Supports expansion modules

### Executive

The Polycom® VVX® 1500 executive business media phone combines advanced IP telephony, one-touch video, and business applications into a seamless, life-like experience.



#### Application targets:

Busy executive, knowledge worker, busy professional's office

- 6 lines/speed dials (shared call/bridged line appearance)
- Capable of displaying multiparty video conferences
- Resistive touch screen interface (UI) (7 inch color touch display)
- One-touch speed dial, redial
- Busy Lamp Field (BLF)
- Local three-way audio conferencing
- HD Voice quality (up to 20kHz with G.719 support) in all modes: handset, speakerphone and headset for both voice and video
- 2 x Ethernet 10/100/1000
- 2 x USB 2.0 host
- Business applications integration
- Microsoft Lync interoperability
- High quality business grade video
- Video resolution is up to VGC (640x480)
- Supports H.263, H.263+, and H.264
- Optional H.323 license purchasable
- Supports Expansion Modules

### Executive

The Polycom® VVX® 1500 D executive business media phone is an easy-to-use, dual stack business media phone for H.323 and SIP environments.



#### Application targets:

Busy home office worker /executive

- 6 lines/speed dials (shared call/bridged line appearance)
- Capable of displaying multiparty video conferences
- Resistive touch screen interface (UI) (7 inch color touch display)
- Local three-way audio conferencing
- One-touch speed dial, redial
- Busy lamp field (BLF)
- Dual stack H.323 and SIP simultaneously running
- Local three-way audio conferencing
- HD Voice quality (up to 20kHz with G.719 support) in all modes: handset, speakerphone and headset for both voice and video
- 2 x Ethernet 10/100/1000
- 1 x USB 2.0 host
- Business applications integration
- Microsoft Lync interoperability
- High quality business grade video
- Video resolution is up to VGA (640x480)
- Supports H.263, H.263+, and H.264
- Supports expansion modules

## VVX video accessory

The Polycom® VVX® Camera is a high quality USB video camera, designed as an easy add-on that complements the Polycom VVX 500 or VVX 600 desktop phones. The Polycom VVX Camera enables busy professionals to collaborate interactively with the best in class personal video communications experience.



### Application targets:

Executive, knowledge workers, busy professionals

- High quality business grade video
- Transmits HD Video resolution (720p 30 fps) H.264 compression
- Matches elegantly look and feel of Malbec & Merlot
- Camera lens shutter for privacy
- Lens mechanical adjustability to change camera angle for eye-level video calls
- USB plug and play
- Flexible – for use with Vino phone or Polycom® CMA® Desktop

## Expansion modules

The Polycom® VVX® expansion modules turn your VVX Business Media Phone into a high-performance attendant console.



### Application targets:

Telephone attendant's desk, front desk, team manager

Compatible with entire VVX Series phones  
LCD-based:

- 4.3" TFT (480 x 272) LCD screen
- 28 illuminated bi-color programmable line keys; GUI configurable
- 3 Page View soft keys to access total of 86 monitored contacts (3 x 28)
- Polycom Desktop Connector (PDC) support

Paper-based:

- 40 illuminated bi-color LED keys programmable line keys; GUI configurable

- 2x AUX ports (SPI) for connectivity and power propagation from the host; Expandable up to 3 modules
- Up to 3 modules powered by host phone; Up to 1 module powered by host phone (VVX 500 and VVX 600) when VVX Camera is used
- Adjustable desk stand angle to match host phone (60/50/40°)
- Instant setup through Web configuration utility or traditional provisioning methods (FTP/TFTP) through host phone



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## About Polycom

Polycom is the global leader in open standards-based unified communications and collaboration (UC&C) solutions for voice and video collaboration, trusted by more than 415,000 customers around the world. Polycom solutions are powered by the Polycom® RealPresence® Platform, comprehensive software infrastructure and rich APIs that interoperate with the broadest set of communication, business, mobile and cloud applications and devices to deliver secure face-to-face video collaboration in any environment.

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