

IP1100

Pure IP PBX

TARGET
DISTRIBUTING

800.873.5528

WWW.TARGETD.COM



A pure IP PBX designed to expand the capabilities of any business.

All Inclusive Complete Business Communications Solution

The IPitomy IP1100 is a powerful business communications platform. A pure IP PBX designed to expand the capabilities of any business, IPitomy extends the power of IP Telephony to businesses with up to 50 users. The IP1100 converges the present with the future in business telecommunications and will grow with your business assuring a smooth transition into the future. With features designed for today's complex business environment and flexible capabilities for all of your future needs, IPitomy is the smart choice for business telecommunications.

With the IP1100 managers and business owners have instant insight into employee status any time, any where... who's on the phone ... who's away from their desks ... when calls are going unanswered. With valuable information like that, your business can respond immediately to changes in customer and market demands, giving you that all important edge over your competitors.

Communicate quickly, simply across your entire company whether employees are in the office, on the road, or telecommuting from home. Your communications world just got a lot smaller. IPitomy's IP1100 leverages IP telephony and SIP technology to make state-of-the-art tools like softphones, remote phones, and branch office networking practical and affordable solutions for cost-conscious entrepreneurial small business owners. Wherever your employees are located, with the IP1100 they can now communicate with each other just as if they were in the same physical location.

All-In-One Architecture

- Fully Featured PBX System
- Voice Messaging
- Unified messaging
- Music On Hold
- Remote Administration
- Conference Bridge - 32 user
- Mobile Phone Features
- Remote Extension
- Branch Office Networking
- Desktop Call Manager
- Presence Management
- Text Messaging Integration
- ACD Options
- Call Recording
- Whisper - Coaching
- Quick Transfer

IPITOMY



Your customers appreciate efficiency.

Features like Follow-Me forwarding, corporate text messaging, simple point-and-click transfer and presence management, assure that your customers and prospects will experience the ultimate in customer service and return again and again to do business with you.

Investment protection is the name of the game.

Industry-tested and proven in hundreds of thousands of installations around the world, the open standards architecture on which IPitomy IP1100 is built will ensure that the IP PBX in which you invest today will remain a viable and valuable business asset now and in the future, but also that you will always be able to take advantage of the latest and greatest in technological advancements and feature enhancements. IPitomy uses the SIP protocol. This provides easy access to a world of exciting products and services like SIP Trunks that save money and increase productivity now and in the future.

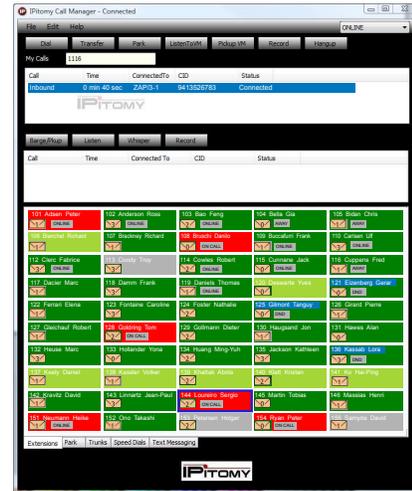
With IPitomy IP1100, you are in control.

You choose the pace at which you introduce new features and functionality into your business. The IP1100 has all the functionality built-in and ready for you when you want it. Use traditional dial tone or move to SIP Trunks. Want your voice mails to be delivered by email? No problem, it's included. Advanced features like follow-me, Music on Hold, Conferencing are all included. Soft Phones can be used for a great alternative for traveling employees. IPitomy includes tools to allow your employees to control their phone features, forwarding and Voice Mail from an easy to use web page.

IPitomy Desktop Call Manager (Optional)

IPitomy Desktop Call Manager R2 (DCM) can integrate with your XMPP Text Messaging Service such as Gmail or other XMPP servers. Send text messages from DCM to other users with an XMPP client ... even mobile phones. Mobile phones can send text messages to user desktops too. Your DCM screen will display presence status information including that of mobile phone users. Using an XMPP client eliminates texting fees and only requires a broadband connection.

IPitomy Desktop Call Manager



Beyond Traditional Expectations in a Business Phone System

The IP1100 has all the features you would expect from a business phone system, but that's just where the excitement starts. IPitomy has enhanced the entire application with IPitomy Desktop Call Manager. IPitomy DCM provides state of the art presence management, status of all users, text messaging locally and with mobile phones, plus presence management on your mobile smart phone. You can even transfer calls from IPitomy back through the system from your mobile phone. Smart phones like iPhone and Android can even be an extension on the system by loading a SIP based soft phone.

Multi Site Integration

DCM displays the phone status of users so you know who is on the phone and who is available at your local office. If you have multiple branch office locations, DCM can display the status of users in the other branches too (optional).

Receptionist Console

With IPitomy DCM, operators and attendants can find and reach any and all employees and effectively and efficiently manage incoming calls ... whether your company has a single location or multiple branch offices. Knowing the status of all users at a glance improves performance. Transferring calls by clicking on the user icon is much faster than the old traditional DSS console

VIP/Visually Integrated Presence Panel

Keep DCM visible all the time from a VIP Panel. The VIP panel is small and displays the DCM information on a small full color 9" screen that takes up a mere six inches of desk space. Your work won't get interrupted just to see who is available to take a call.

IPitomy IP1100 - Make the Most Out of Open Standards

Don't get stuck in the past with equipment that is already obsolete. IPitomy is state of the art and will keep your investment working for you now and into the future.



Go to IPitomy.com for more details and a complete list of features.



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Extensions

- Import Names and Email Addresses
- Auto -- Create Extensions and Voice Mail Boxes
- Auto Provisioning - IP550 Phones
- SIP Extensions
- Analog Extensions
- Extension Mass Editing
- Telephone Button Mapping Control
- Auto Discovery
- Auto Provisioning - IP550 Phones
- Multiple Registrations
- Virtual Extensions
- Extension Schedules
- Control Permissions For Each Extension
- Multi Digit Extensions Variable Length
- Find Me Follow Me
- Busy Lamp Monitoring
- Message Indicator Including Number of Messages
- Park Indicators for Park and Park Retrieval
- Do Not Disturb Indicated as Busy Lamp
- Different Caller ID Per Extension
- Unique Music on Hold Per Extension

IPitomy Smart Personal Console

- Recent Calls List
- Return Calls by Clicking
- Voice Mailbox Administration
- Return Calls From VM Using Caller ID
- Change Telephone Button Mapping From Console
- Configure Personal Schedule Routing
- Configure Find me Follow Me
- Configure Call Forwarding

IPitomy Desktop Call Manager - (Optional)

- Easy Click to Transfer
- View Call Status
- Multiple Calls Visibility
- Multi-Site Visibility and Control
- View all Users Call Status
- Transfer Calls
- Retrieve Caller Leaving Voice Mail
- Record Calls with One Click
- Monitor Calls With One Click
- Park Calls
- Retrieve Parked Calls
- See Caller ID on All Calls
- Whisper Coaching/Real Time Advice Feature
- Presence Management
- Text Messaging
- Send and Receive Text to any Jabber Client

- Trunk Types Supported
- SIP Trunks
- Analog Phone Lines
- T1/E1 Phone Lines

- Branch Office Networking
- Unlimited Branches

Call Control

- Hold
- Supervised Transfer
- Blind Transfer
- Park Calls
- Do Not Disturb
- Forwarding - Unconditional, No Ans, Busy, Unavail
- Record
- Group Pickup

- Pause
- Conference
- Transfer to VM
- Off Premise Transfer
- Directed Call Pickup
- Departmental Operators

Voicemail

- Access Voicemail From Anywhere
- Voicemail to Email
- Automatic Mailbox Creation
- Control From Desktop
- Message Notification
- Access Voice Mail While Greeting is Played
- VM Folders
- Group Message
- Multiple VM Greetings
- Cascading Message Notification
- Unique Operator Per Extension

IPitomy Call Center Informal - Included

- Unlimited Call Queues
- Permanent Queue Members
- Custom Music on Hold Per Queue
- Ring All
- Round Robin
- Fewest Calls
- Least Recently Called
- Random

Formal Call Center / ACD - (Optional)

- In Queue Call Routing
- Route When a Queued Caller Presses Any Digit
- Queue Caller Timeout
- Queue Member Circuit Limit
- Route When Max Queue Length
- Reached Route When No Members Logged In
- Priority Based Call Distribution
- In Queue and Across Queue Priorities
- Queue Exit Menu
- Skills Based Routing
- Members Never Busy
- Announce Position in Queue
- Announce Estimated Hold Time
- Announcement Frequency Control
- Log-in Queue Members
- Real Time Queue Status
- Historical Queue Logs
- Historical Queue Statistics
- Agent Log In
- Agent Log Off Route When Queue Empty
- Acknowledge Call
- Auto Log Off NO YES

Specification

- Input Voltage AC100-240V
- Input Current 2.5A Max
- Input Frequency 50 - 60Hz Auto Ranging
- Output Current 6.6A or 80W Max
- Efficiency 85%
- Over-Voltage Protection 16V - 22V Max
- Operating Temperature 0 - 40°C
- Storage Temperature -20 - 85°C

Security

- Access Control List
- Automatic IP Banning - Notification of Hacking Attempts