

# Call Tracker Plus Stand-Alone Voice Recorder

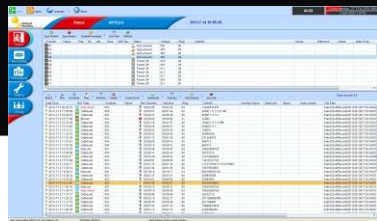
- Standalone
- 8/16/24/32 Ports
- 5" HD Touch Screen
- 1 TB HDD



CTP8 CTP16 CTP24 CTP32



HD Touch Screen



PC Client Software



Statistic Report



Central Management

## Fully Standalone

World's first HD touch screen embedded voice recorder. Record and playback on the device or any PC - anywhere.

## Expandable Capacity

Each CT Plus has 4 slots for line interface cards, which allows users to make it 8, 16, 24 or 32 port recorder.

## Networking Feature

Connect to the internet or intranet via RJ45 connection. Users can access to the recorders by PC locally or remotely.

## Call Detail Recording

CT Plus doesn't just record the conversation. It also records the detail of each call, including call direction, time/date, duration, CID, trunk number and extension number. (if using SMDR integration)

## High Capacity Hard Disk Drive

Each Call Tracker Plus comes with a removable 1TB HDD, and capable of storing 70,000 hours of conversation (for 16 channel model, 5 hours per day, 5 days per week, it can record for more than 3 years of calls)

## Centralized Management

The Manager software is capable of managing both Call Tracker and CT Plus recorders centrally. The administrator can easily access any device with this software. The recording data can also be backed up on one single server.

## E-mail Notification

Users can define the events which to be notified by email automatically, e.g. daily statistic report to the manager

## Other Features

- 19" rack mount size
- In-built 5" HD touch screen
- Built-in speaker
- 2 earphone jacks
- Low power consumption, low heat, fan-less
- Ethernet port
- Firmware remote upgrade
- Firmware upgrade by USB Flash
- Password protection
- Line status indication
- Line voltage sensor range adjustable
- Unanswered call counter
- Daily recording schedule programmable
- Multi account, multi authorization
- Call detail records can be exported to Excel file format
- Send recording file via email
- Setting non-recording phone and extension number
- Setting non-recording period (e.g. ATM card password)
- HDD free space indication
- Caller ID pop up on PC
- System log
- Compatible with PBX's SMDR
- Import phone book from Outlook
- Backup automatically or manually
- Comments can be added
- Multi language user interface
- Backup battery connector

## Warning Announcement (Optional)

When the agent answers the call, CT Plus can playback a pre-recorded greeting to announce this call will be recorded.

## Message Taking Capability

The Call Tracker Plus can be programmed to answer, play a greeting message and take a message. This feature is can be set by a time of day schedule for after hours use for example.

## System Failure Alarm

CT Plus's alarm monitors the system non-stop. When a technical issue causes the system to be unable to record, an audio alert is generated.

## Multi Recording Interface

Recording interface includes PSTN trunk, analog extension of PBX, radio channels, microphone and phone handset. All interfaces can be mixed on one single device

## Live Call Monitoring

Administrator can listen to live phone calls on the device or on the PC which runs the Call Tracker Manager software

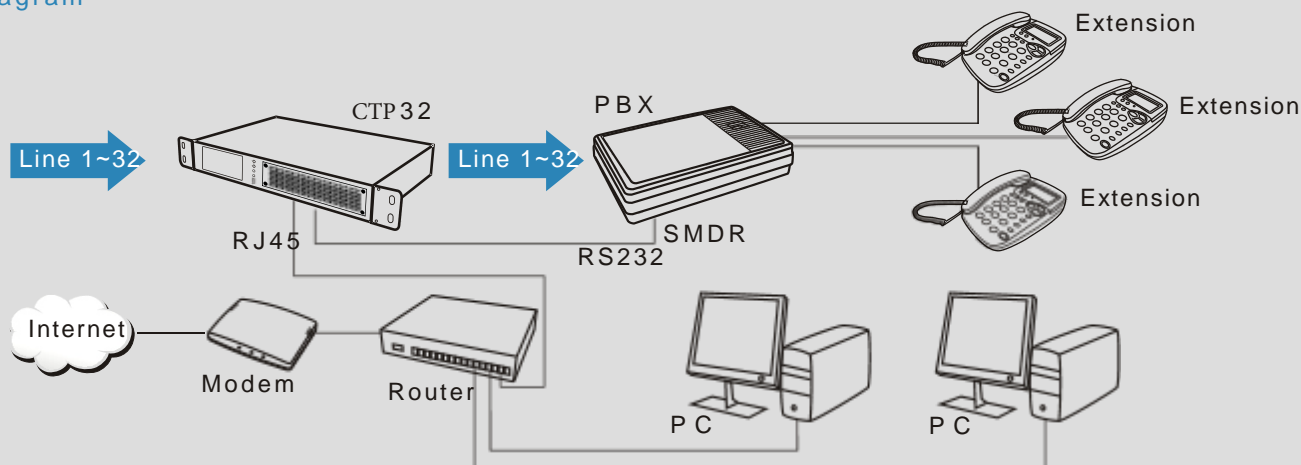
## Reporting

The Call Tracker Manager software generates various kinds of statistical chart reports. These help the supervisor to monitor the efficiency of the telephone system

## Auto Gain Control

The sophisticated circuit design perfectly balances the volume of both local and remote sides of the call.

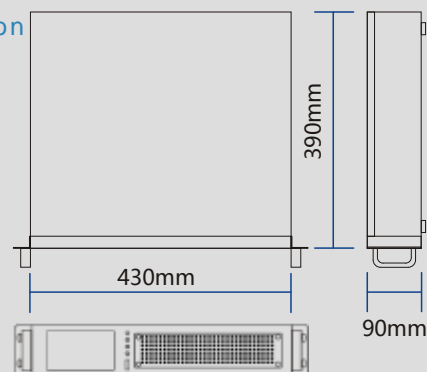
## Diagram



## Model List

| Model No. | CTP8 | CTP16 | CTP24 | CTP32 |
|-----------|------|-------|-------|-------|
| Ports     | 8    | 16    | 24    | 32    |

## Dimension



## Specifications

| Item             | Specification               |
|------------------|-----------------------------|
| Port             | 8/16/24/32                  |
| HDD Capacity     | 1TB                         |
| Display          | 5" HD Touch Screen          |
| Audio Format     | ADPCM                       |
| Recording Time   | 70,000 hours/ 1TB           |
| Trigger Type     | Line voltage, Voice, Button |
| Off Hook V Range | 3-80V                       |
| On Hook V Range  | 10-100V                     |

| Item                | Specification     |
|---------------------|-------------------|
| Caller ID           | DTMF/FSK          |
| CID Sensitivity     | 0dB to -32dB      |
| Recording Frequency | 100 Hz to 3400 Hz |
| Input Impedance     | AC:100K,DC:5.1M   |
| S/N Ratio           | >60dB             |
| A C R               | >70dB             |
| Power Supply        | DC19V             |
| Working Current     | 1.5A              |

| Item                | Specification   |
|---------------------|-----------------|
| Max. Current        | 3A              |
| Power Consumption   | 30W             |
| Backup Battery      | 24V Dry Battery |
| Working Temperature | 0°C to 40°C     |
| Working Humidity    | 10% to 90 %     |
| Network Jack Type   | RJ45            |
| Line Jack Type      | DB37 Cable      |

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